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Date: 24/5/2016

CERTIFICATE

This is to certify that the **COST REDUCTION WITH IMPROVEMENTS IN SERVICE QUALITY, WORK EFFICIENCY AND CUSTOMER SATISFACTION IN CAR SERVICE PROCESS** was carried out by **ADITYA PRAKASH (120501048), SAHHIL NAIR (120501019), SUMER KARAYI (120501002), PRIYANSH JAIN (120501030)** at **CARSERV, JAIPUR** under my guidance during January, 2016 to May 2016.

For **CARSERV**

Authorized Signatory

Snehil Jain

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